

Crown
Commercial
Service
Supplier



Crown
Commercial
Bureau
Framework



Crown Commercial Bureau Framework



Framework Agreement RM3800 for Utility Management Software, Metering and Ancillary Services.

Apollo Energy is a supplier on the Crown Commercial Service's new Framework Agreement RM3800. We are providing Utilities Bureau Services under Lot 9 of the Framework Agreement. Starting in April 2018 the Framework has been created for a period of three years with an option to extend for a fourth year.

Apollo Energy – who we are

Apollo Energy is a trusted provider of utility management solutions for the commercial and public sectors, providing an extensive range of services that combine innovation with in-depth industry knowledge and value.

We work closely with clients to bring visibility and transparency to a complex sector, combining value-added innovation with in-depth industry knowledge and experience.

Our consultants support clients in all areas of utility management from procurement and portfolio management to supply and meter installations.

As a company, we have spent more than 17 years developing relationships with clients and suppliers and pride ourselves on our friendly ethos and approach that frees up our customers' time and supports their needs.

Apollo Energy is a founding member of the Utilities Intermediary Association, dedicated to raising standards and forging long lasting client partnerships



Bill Validation



Reporting & Analytics



Budget Forecasting



Supplier Liaison



Project Tracking



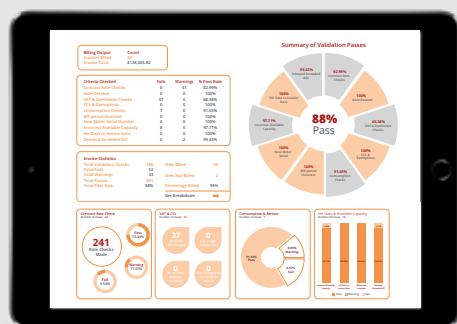
Tenant Billing

According to the Carbon Trust, organisations that make use of Energy Management Services reduce their energy consumption by a minimum 5%.

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The new framework agreement was developed in response to public sector demand and is available to all public sector customers.



Bill Validation

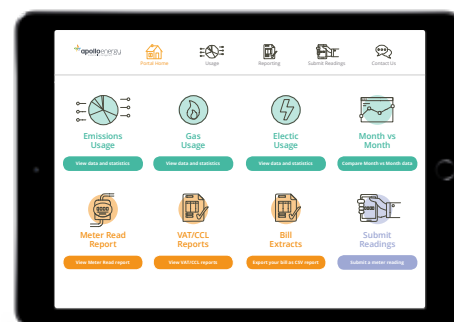
Our bespoke bill validation service ensures organisations are only billed for the energy used and at the rates that have been agreed on the contract. Our bespoke software not only validates the invoices but highlights usage which is higher or lower than expected, informs where meter reads are required for accurate billing and details where sites have been invoiced for incorrect periods.

Clients receive an interactive dashboard which shows the issues raised for each billing cycle. This can be viewed at high level or in detail at site level. Our analysts will deal with all queries highlighted directly with the supplier to ensure any issues are addressed promptly.

Client Portal

Apollo Energy's bespoke online Client portal offers a wide range of services and tools to manage energy usage and costs.

Accessible 24 hours a day and with unrestricted client log ins, it provides detailed reports to monitor billed consumption, emissions, VAT and CO₂. Meter readings can be submitted directly to the portal providing flexibility for on-site staff.



Bespoke Reporting Suite

Clients requirements are individual, with our bespoke reporting suite we can provide reports according to client's exact needs. These can be available at any frequency required.

Examples are:

- League Tables
- Performance against Budget
- Month v Month usage and costs
- CO₂ Monitoring

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Budgeting

Apollo Energy track the energy markets continuously throughout the day and provide accurate budget forecasts comprising of wholesale prices and non-energy costs. We can build in client growth plans and provide rolling budgets if required. Budgeting is essential not only financially but also focuses on areas of potential energy efficiency

Tenant Billing

Apollo Energy provides sub-meter tenant recharging for clients with multiple tenants. We provide this service through smart metered sub meters, which negates the need for client manual reads freeing up valuable client resource. We provide the recharge information in either spreadsheet summaries or individual client pdf format, whichever is most suitable for the client



"We have used Apollo Energy successfully to procure all energy contracts & services to ensure successful delivery and maintenance of our estate and projects. These include Meter Roll Out programmes, new supplies & metering, budgeting, ad hoc reporting & legislation advice. They provide advice on any energy related issues we may have. We have found them to be highly responsive & pro-active throughout the engagement"

Transport Sector - Senior Procurement Manager



"We have worked with Apollo since 2005 and have found them to be very responsive to our queries & have a high level of personal service. We take advantage of their Bill Validation service and the vast amount of checks made on our invoices and the interactive dashboards give us peace of mind that we are paying the correct amount for our energy. The Client Portal & Bespoke Reporting allow us to constantly monitor our energy usage & easily address any anomalies. Apollo are proactive in keeping us updated on all new legislation & provide excellent technical advice"

Regeneration Manager - Local Authority

To find out more about Apollo's Crown Commercial Services contact us on 01257 239502 or email jackiegray@apolloenergy.co.uk